



Adopted July 20, 2017

Service Animal Behavior Policy

The Teton County Library adheres to the Americans with Disabilities Act (28 CFR 35.136) and welcomes services animals in its facilities. The library expects service animals to have acquired proper social behavior skills and manners. Service animals are expected to work calmly on a leash.

In a continued effort to provide safe and welcoming facilities, and, to follow public libraries best practices, Library Administration proposes adopting a Service Animal Behavior Policy. The proposed policy includes service animal behavior guidelines as adapted by the International Association of Assistance Dog Partners minimum training standards for public access.

The following behaviors are prohibited by service animals while in the library or on library property:

1. Aggressive behavior toward people or other animals, including, but not limited to biting, snapping, growling, lunging or barking.
2. Jumping up on people or furniture.
3. Soliciting food or seeking petting from other people other than their owner. Service animals may not go up to people, whether in a friendly manner or not.
4. Sniffing merchandise or people or intruding into another dog's or people's space while on library property.
5. Roaming so that the leash is a tripping hazard.
6. Blocking an isle or main walkway.
7. Unruly behavior or unnecessary vocalizations in the library.
8. Urinating or defecating in the library.

If a service animal is not able to comply with the above guidelines, library staff will ask the owner and service animal to leave the library and/or library grounds.